

As required by the amended Prior Authorization Transparency Act, we now publish premium payment status for employer groups and individuals. This allows medical providers to verify eligibility at the time of service to members. Please review the process described below, to minimize member service disruption.

### What You Need to Know

Medical providers may check premium payment status at the *My Account* provider portal at QualChoice.com at time of service. For a member's eligibility status to show as *eligible*, premiums must be received and processed prior to the premium due date on the first of each month.

***If your group premium payment has been received, paid as billed and processed prior to the premium due date, your status will be "green" or eligible:***

Patient Eligibility				
<b>Medical Plan:</b>	<b>Network:</b>	<b>Eligibility as of 08/02/2017:</b>	<b>Effective Date:</b>	<b>Term Date:</b>
Silver PPO Benefits	Select	Eligible	07/01/2017	

***If your group premium payment has not been received or not paid as billed, causing unresolved reconciliation issues, the status will be "yellow" or eligible, but in a grace period, until all issues are resolved:***

Patient Eligibility				
<b>Medical Plan:</b>	<b>Network:</b>	<b>Eligibility as of 08/03/2017:</b>	<b>Effective Date:</b>	<b>Term Date:</b>
Individual \$2500 Deductible - 12 PXE Benefits	Complete	Eligible*	04/01/2014	
* Arkansas State Law allows a 30-day grace period for payment of premiums. Full premium payment must be received by the end of the grace period to retain coverage. Eligibility should be checked again on the date of service, as it is subject to change during the grace period.				

***If the member/group has been terminated the status will be "red" or ineligible:***

Patient Eligibility				
<b>Medical Plan:</b>	<b>Network:</b>	<b>Eligibility as of 08/02/2017:</b>	<b>Effective Date:</b>	<b>Term Date:</b>
PreferredChoice \$1000 Deductible Benefits		Ineligible	08/01/2016	03/31/2017

### What You Can Do to Prepare

- **Sign up for automatic payment** at QualChoice.com and pay your insurance premium statements on time and as billed. Adjustments for the current month will be shown on a future statement if notification is received during current month.
- **Register for the *My Account* employer portal** at QualChoice.com to easily manage group eligibility changes.
- **Review your last billing statement for any outstanding amounts and contact Finance to address these as soon as possible.** Your bill lists any previous amount outstanding as well as the current month billed amounts.
- **Going forward, pay as billed** to ensure the right status is applied to the members of your group.

For questions about your billing statement, call the QualChoice Finance department at 800.235.7111.