



First Quarter 2016 Prior Authorization Statistics

| Specialty            | Procedure            | Indication                           | Determination | Reason for Denial |
|----------------------|----------------------|--------------------------------------|---------------|-------------------|
| Cardiac Surgery      | Cardiac Surgery      | Circulatory System                   | Approved      | N/A               |
| Cardiac Surgery      | Cardiac Surgery      | Circulatory System                   | Denied        | Failure to Notify |
| Cardiac Surgery      | Cardiac Surgery      | Circulatory System                   | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Factors Influencing Health Status    | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Circulatory System                   | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Circulatory System                   | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Circulatory System                   | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Circulatory System                   | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Factors Influencing Health Status    | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Circulatory System                   | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Circulatory System                   | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Circulatory System                   | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Circulatory System                   | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Circulatory System                   | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Circulatory System                   | Approved      | N/A               |
| Cardiology Medical   | Cardiology Medical   | Circulatory System                   | Approved      | N/A               |
| Diagnostic Radiology | Diagnostic Radiology | Circulatory System                   | Approved      | N/A               |
| Diagnostic Radiology | Diagnostic Radiology | Circulatory System                   | Approved      | N/A               |
| Diagnostic Radiology | Diagnostic Radiology | Circulatory System                   | Approved      | N/A               |
| Diagnostic Radiology | Diagnostic Radiology | Musculoskeletal System               | Approved      | N/A               |
| Diagnostic Radiology | Diagnostic Radiology | Circulatory System                   | Approved      | N/A               |
| Diagnostic Radiology | Diagnostic Radiology | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Diagnostic Radiology | Diagnostic Radiology | Circulatory System                   | Approved      | N/A               |
| Diagnostic Radiology | Diagnostic Radiology | Circulatory System                   | Approved      | N/A               |
| Diagnostic Radiology | Diagnostic Radiology | Factors Influencing Health Status    | Approved      | N/A               |
| Diagnostic Radiology | Diagnostic Radiology | Nervous System                       | Approved      | N/A               |
| Diagnostic Radiology | Diagnostic Radiology | Circulatory System                   | Approved      | N/A               |
| Ear Nose & Throat    | Ear Nose & Throat    | Factors Influencing Health Status    | Approved      | N/A               |
| Ear Nose & Throat    | Ear Nose & Throat    | Eye                                  | Approved      | N/A               |



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| Specialty         | Procedure   | Indication                           | Determination | Reason for Denial       |
|-------------------|---|--------------------------------------|---------------|-------------------------|
| Ear Nose & Throat | Ear Nose & Throat                                 | Ear, Nose, and Throat                | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Eye                                  | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Ear, Nose, and Throat                | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Factors Influencing Health Status    | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Eye                                  | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Ear, Nose, and Throat                | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Ear, Nose, and Throat                | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Ear, Nose, and Throat                | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Eye                                  | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Eye                                  | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Ear, Nose, and Throat                | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Eye                                  | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Nervous System                       | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Eye                                  | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Ear, Nose, and Throat                | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Ear, Nose, and Throat                | Denied        | Not Medically Necessary |
| Ear Nose & Throat | Ear Nose & Throat                                 | Factors Influencing Health Status    | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Factors Influencing Health Status    | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Ear, Nose, and Throat                | Approved      | N/A                     |
| Ear Nose & Throat | Ear Nose & Throat                                 | Ear, Nose, and Throat                | Approved      | N/A                     |
| Emergency         | Emergency   | Skin Subcutaneous Tissue and Breast  | Denied        | Not Medically Necessary |
| Emergency         | Emergency   | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Emergency         | Low dose CT scan (ldct) for lung cancer screening | Factors Influencing Health Status    | Approved      | N/A                     |
| Emergency         | Emergency   | Ear, Nose, and Throat                | Denied        | Non Covered Benefit     |
| Family Practice   | Family Practice                                   | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice   | Family Practice                                   | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice   | Family Practice                                   | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice   | Family Practice                                   | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Family Practice   | Family Practice                                   | Factors Influencing Health Status    | Approved      | N/A                     |



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| Specialty       | Procedure       | Indication                           | Determination | Reason for Denial       |
|-----------------|-----------------|--------------------------------------|---------------|-------------------------|
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Family Practice | Family Practice | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Family Practice | Family Practice | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Family Practice | Family Practice | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |



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| Specialty       | Procedure       | Indication                           | Determination | Reason for Denial       |
|-----------------|-----------------|--------------------------------------|---------------|-------------------------|
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Kidney and Urinary Tract             | Approved      | N/A                     |
| Family Practice | Family Practice | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Mental Illness                       | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |



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| Specialty       | Procedure       | Indication                           | Determination | Reason for Denial       |
|-----------------|-----------------|--------------------------------------|---------------|-------------------------|
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Endocrine, Nutritional and Metabolic | Denied        | Failure to Notify       |
| Family Practice | Family Practice | Circulatory System                   | Denied        | Failure to Notify       |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Nervous System                       | Approved      | N/A                     |
| Family Practice | Family Practice | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Nervous System                       | Approved      | N/A                     |
| Family Practice | Family Practice | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Family Practice | Family Practice | Alcohol/Drug Use and Disorders       | Denied        | Non Covered Benefit     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |
| Family Practice | Family Practice | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Family Practice | Family Practice | Factors Influencing Health Status    | Approved      | N/A                     |



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| Specialty           | Procedure           | Indication                           | Determination | Reason for Denial          |
|---------------------|---------------------|--------------------------------------|---------------|----------------------------|
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Digestive System                     | Denied        | Failure to Prior Authorize |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Denied        | Failure to Notify          |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Endocrine, Nutritional and Metabolic | Approved      | N/A                        |
| Family Practice     | Family Practice     | Musculoskeletal System               | Denied        | Not Medically Necessary    |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Mental Illness                       | Approved      | N/A                        |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Factors Influencing Health Status    | Approved      | N/A                        |
| Family Practice     | Family Practice     | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Family Practice     | Family Practice     | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Family Practice     | Family Practice     | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hematology/Oncology | Hematology/Oncology | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                        |
| Hematology/Oncology | Hematology/Oncology | Musculoskeletal System               | Approved      | N/A                        |
| Hematology/Oncology | Hematology/Oncology | Respiratory System                   | Approved      | N/A                        |
| Hematology/Oncology | Hematology/Oncology | Respiratory System                   | Approved      | N/A                        |
| Hematology/Oncology | Hematology/Oncology | Respiratory System                   | Approved      | N/A                        |
| Hematology/Oncology | Hematology/Oncology | Digestive System                     | Approved      | N/A                        |



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| Specialty                      | Procedure                      | Indication                           | Determination | Reason for Denial |
|--------------------------------|--------------------------------|--------------------------------------|---------------|-------------------|
| Hematology/Oncology            | Hematology/Oncology            | Digestive System                     | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Factors Influencing Health Status    | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Factors Influencing Health Status    | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Musculoskeletal System               | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Blood and Blood Forming Organs       | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Blood and Blood Forming Organs       | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Respiratory System                   | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Digestive System                     | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Digestive System                     | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Digestive System                     | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Digestive System                     | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Digestive System                     | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Myeloproliferative and Neoplasms     | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Factors Influencing Health Status    | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Myeloproliferative and Neoplasms     | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Respiratory System                   | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Eye                                  | Approved      | N/A               |
| Hematology/Oncology            | Hematology/Oncology            | Digestive System                     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                       | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A               |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Kidney and Urinary Tract              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |





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| Specialty                      | Procedure                      | Indication                           | Determination | Reason for Denial       |
|--------------------------------|--------------------------------|--------------------------------------|---------------|-------------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                       | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                   | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Denied        | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Infectious and Parasitic Diseases    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                       | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                   | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A                     |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty                      | Procedure                      | Indication                        | Determination | Reason for Denial |
|--------------------------------|--------------------------------|-----------------------------------|---------------|-------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System            | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Digestive System                  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System            | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System            | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System            | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                | Approved      | N/A               |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial       |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Denied        | Failure to Notify       |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Denied        | Non Covered Benefit     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Denied        | Failure to Notify       |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Denied        | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Digestive System                      | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty                      | Procedure                      | Indication                           | Determination | Reason for Denial       |
|--------------------------------|--------------------------------|--------------------------------------|---------------|-------------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Denied        | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Denied        | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Denied        | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                   | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                   | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                   | Approved      | N/A                     |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty                      | Procedure                      | Indication                           | Determination | Reason for Denial |
|--------------------------------|--------------------------------|--------------------------------------|---------------|-------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                       | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Digestive System                     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Myeloproliferative and Neoplasms     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Ear, Nose, and Throat                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Hepatobiliary System                 | Denied        | Failure to Notify |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                   | Approved      | N/A               |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Blood and Blood Forming Organs        | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                        | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Eye                                   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                        | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Denied        | Failure to Notify |



First Quarter 2016 Prior Authorization Statistics

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial       |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                        | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Denied        | Failure to Notify       |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Denied        | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Denied        | Failure to Notify       |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Hepatobiliary System                  | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Female Reproductive System            | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |





First Quarter 2016 Prior Authorization Statistics

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                        | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Denied        | Failure to Notify |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Kidney and Urinary Tract              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Infectious and Parasitic Diseases     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Hepatobiliary System                  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                        | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Ear, Nose, and Throat                 | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                        | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                        | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Digestive System                      | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Hepatobiliary System                  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Denied        | Failure to Notify |



First Quarter 2016 Prior Authorization Statistics

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial       |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Kidney and Urinary Tract              | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Denied        | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty                      | Procedure                      | Indication                           | Determination | Reason for Denial       |
|--------------------------------|--------------------------------|--------------------------------------|---------------|-------------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                   | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Denied        | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Female Reproductive System           | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                   | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                       | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                   | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Digestive System                     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Male Reproductive System             | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System               | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Digestive System                     | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                        | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial       |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Denied        | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Digestive System                      | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Digestive System                      | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial       |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Denied        | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Hepatobiliary System                  | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Denied        | Non Covered Benefit     |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A                     |





**First Quarter 2016 Prior Authorization Statistics**

| Specialty                      | Procedure                      | Indication                          | Determination | Reason for Denial |
|--------------------------------|--------------------------------|-------------------------------------|---------------|-------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Kidney and Urinary Tract            | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                      | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System                      | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Female Reproductive System          | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                  | Approved      | N/A               |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Digestive System                      | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Denied        | Failure to Notify |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status     | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Female Reproductive System            | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty                      | Procedure                      | Indication                          | Determination | Reason for Denial |
|--------------------------------|--------------------------------|-------------------------------------|---------------|-------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System                  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                  | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status   | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                  | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty                      | Procedure                      | Indication                            | Determination | Reason for Denial |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Male Reproductive System              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System                    | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Male Reproductive System              | Approved      | N/A               |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System                | Approved      | N/A               |
| Hospice                        | Hospice                        | Nervous System                        | Approved      | N/A               |
| Hospice                        | Hospice                        | Digestive System                      | Approved      | N/A               |
| Hospice                        | Hospice                        | Hepatobiliary System                  | Approved      | N/A               |
| Hospice                        | Hospice                        | Female Reproductive System            | Approved      | N/A               |
| Hospice                        | Hospice                        | Factors Influencing Health Status     | Approved      | N/A               |
| Hospice                        | Hospice                        | Factors Influencing Health Status     | Approved      | N/A               |
| Hospice                        | Hospice                        | Skin Subcutaneous Tissue and Breast   | Approved      | N/A               |
| Hospice                        | Hospice                        | Myeloproliferative and Neoplasms      | Approved      | N/A               |
| Hospice                        | Hospice                        | Factors Influencing Health Status     | Approved      | N/A               |
| Hospice                        | Hospice                        | Respiratory System                    | Approved      | N/A               |
| Hospice                        | Hospice                        | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Hospice                        | Hospice                        | Factors Influencing Health Status     | Approved      | N/A               |
| Hospice                        | Hospice                        | Respiratory System                    | Approved      | N/A               |
| Hospice                        | Hospice                        | Factors Influencing Health Status     | Approved      | N/A               |
| Hospice                        | Hospice                        | Myeloproliferative and Neoplasms      | Approved      | N/A               |
| Hospice                        | Hospice                        | Circulatory System                    | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial       |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospice            | Hospice            | Hepatobiliary System                 | Approved      | N/A                     |
| Hospice            | Hospice            | Kidney and Urinary Tract             | Approved      | N/A                     |
| Hospice            | Hospice            | Nervous System                       | Approved      | N/A                     |
| Hospice            | Hospice            | Hepatobiliary System                 | Approved      | N/A                     |
| Hospice            | Hospice            | Respiratory System                   | Approved      | N/A                     |
| Hospice            | Hospice            | Respiratory System                   | Approved      | N/A                     |
| Hospice            | Hospice            | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Hospice            | Hospice            | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Hospice            | Hospice            | Digestive System                     | Approved      | N/A                     |
| Hospice            | Hospice            | Infectious and Parasitic Diseases    | Approved      | N/A                     |
| Hospice            | Hospice            | Hepatobiliary System                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Eye                                  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Female Reproductive System           | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Male Reproductive System             | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial       |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat                | Denied        | Non Covered Benefit     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial   |
|--------------------|--------------------|--------------------------------------|---------------|---------------------|
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Female Reproductive System           | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                       | Denied        | Non Covered Benefit |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial |
|--------------------|--------------------|---------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A               |





First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure   | Indication                           | Determination | Reason for Denial |
|--------------------|---|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission                                | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Low dose CT scan (ldct) for lung cancer screening | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Infectious and Parasitic Diseases    | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure  | Indication                           | Determination | Reason for Denial |
|--------------------|--|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission   | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Replacement of thigh bone and hip joint prosthesis                             | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Partial removal of middle spine bone with release of spinal cord and/or nerves | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Repair of knee joint   | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Infectious and Parasitic Diseases    | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Infectious and Parasitic Diseases    | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Hepatobiliary System                 | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Ear, Nose, and Throat                | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission   | Mental Illness                       | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial       |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Denied        | Non Covered Benefit     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Denied        | Non Covered Benefit     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Newborns and other Neonates          | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Newborns and other Neonates          | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial       |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Female Reproductive System           | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Female Reproductive System           | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms     | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial       |
|--------------------|--------------------|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |





First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial   |
|--------------------|--------------------|--------------------------------------|---------------|---------------------|
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                       | Denied        | Non Covered Benefit |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                 |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure   | Indication                           | Determination | Reason for Denial       |
|--------------------|---|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission                                | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Hepatobiliary System                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Low dose CT scan (ldct) for lung cancer screening | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Hepatobiliary System                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Kidney and Urinary Tract             | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Mental Illness                       | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial |
|--------------------|--------------------|---------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Eye                                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Mental Illness                       | Denied        | Failure to Notify |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Eye                                  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Denied        | Failure to Notify |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial       |
|--------------------|--------------------|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Eye                                  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial       |
|--------------------|--------------------|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Newborns and other Neonates           | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial |
|--------------------|--------------------|---------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A               |





First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial |
|--------------------|--------------------|---------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Eye                                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial       |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Female Reproductive System           | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Newborns and other Neonates          | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial   |
|--------------------|--------------------|--------------------------------------|---------------|---------------------|
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Eye                                  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Denied        | Non Covered Benefit |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                 |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial       |
|--------------------|--------------------|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Female Reproductive System           | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial          |
|--------------------|--------------------|--------------------------------------|---------------|----------------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Denied        | Failure to Prior Authorize |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |





First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure   | Indication                           | Determination | Reason for Denial   |
|--------------------|---|--------------------------------------|---------------|---------------------|
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Mental Illness                       | Denied        | Failure to Notify   |
| Hospital Admission | Hospital Admission                                | Nervous System                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Mental Illness                       | Denied        | Non Covered Benefit |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Respiratory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Female Reproductive System           | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Endocrine, Nutritional and Metabolic | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Respiratory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Ear, Nose, and Throat                | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Circulatory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Nervous System                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Male Reproductive System             | Approved      | N/A                 |
| Hospital Admission | Low dose CT scan (ldct) for lung cancer screening | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Circulatory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Nervous System                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission                                | Respiratory System                   | Approved      | N/A                 |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial       |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Male Reproductive System             | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial       |
|--------------------|--------------------|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial       |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                       | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial          |
|--------------------|--------------------|---------------------------------------|---------------|----------------------------|
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Denied        | Not Medically Necessary    |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat                 | Denied        | Not Medically Necessary    |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Denied        | Failure to Prior Authorize |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases     | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat                 | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Denied        | Failure to Notify          |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs        | Approved      | N/A                        |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial       |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Denied        | Non Covered Benefit     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial |
|--------------------|--------------------|---------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Newborns and other Neonates           | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial |
|--------------------|--------------------|---------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A               |





First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial       |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Female Reproductive System           | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial   |
|--------------------|--------------------|---------------------------------------|---------------|---------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Male Reproductive System              | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                        | Denied        | Non Covered Benefit |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Eye                                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms      | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                 |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial |
|--------------------|--------------------|---------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Burns                                 | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial       |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Denied        | Failure to Notify       |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial       |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial       |
|--------------------|--------------------|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Denied        | Non Covered Benefit     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases     | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial   |
|--------------------|--------------------|---------------------------------------|---------------|---------------------|
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                        | Denied        | Non Covered Benefit |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Denied        | Non Covered Benefit |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Male Reproductive System              | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |





First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial   |
|--------------------|--------------------|---------------------------------------|---------------|---------------------|
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Denied        | Non Covered Benefit |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                 |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Female Reproductive System           | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Female Reproductive System           | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Eye                                  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Burns                                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases    | Denied        | Failure to Notify |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Female Reproductive System           | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial |
|--------------------|--------------------|---------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial |
|--------------------|--------------------|---------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A               |





First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial       |
|--------------------|--------------------|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure                    | Indication                           | Determination | Reason for Denial |
|--------------------|------------------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission           | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Female Reproductive System           | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Removal of deep bone implant | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Alcohol/Drug Use and Disorders       | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Factors Influencing Health Status    | Denied        | Failure to Notify |
| Hospital Admission | Hospital Admission           | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission           | Respiratory System                   | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Female Reproductive System           | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat                | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs       | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders       | Denied        | Failure to Notify |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status    | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial   |
|--------------------|--------------------|---------------------------------------|---------------|---------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Nervous System                        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                        | Denied        | Non Covered Benefit |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission | Mental Illness                        | Denied        | Non Covered Benefit |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial       |
|--------------------|--------------------|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Male Reproductive System              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Newborns and other Neonates          | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Hepatobiliary System                 | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Nervous System                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Respiratory System                   | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract             | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |
| Hospital Admission | Hospital Admission | Mental Illness                       | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure   | Indication                           | Determination | Reason for Denial   |
|--------------------|---|--------------------------------------|---------------|---------------------|
| Hospital Admission | Hospital Admission  | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Burns                                | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Alcohol/Drug Use and Disorders       | Denied        | Non Covered Benefit |
| Hospital Admission | Hospital Admission  | Myeloproliferative and Neoplasms     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Myeloproliferative and Neoplasms     | Approved      | N/A                 |
| Hospital Admission | Partial removal of bone with release of spinal cord or spinal nerves of 1 interspace in lower spine | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Myeloproliferative and Neoplasms     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Respiratory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Digestive System                     | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Respiratory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Mental Illness                       | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Respiratory System                   | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Infectious and Parasitic Diseases    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Musculoskeletal System               | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Infectious and Parasitic Diseases    | Denied        | Failure to Notify   |
| Hospital Admission | Hospital Admission  | Factors Influencing Health Status    | Approved      | N/A                 |
| Hospital Admission | Hospital Admission  | Endocrine, Nutritional and Metabolic | Approved      | N/A                 |





First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial       |
|--------------------|--------------------|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Denied        | Non Covered Benefit     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs        | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure   | Indication                            | Determination | Reason for Denial       |
|--------------------|---|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission                                | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Kidney and Urinary Tract              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Nervous System                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Myeloproliferative and Neoplasms      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Low dose CT scan (ldct) for lung cancer screening | Factors Influencing Health Status     | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Circulatory System                    | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Ear, Nose, and Throat                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission                                | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial       |
|--------------------|--------------------|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Respiratory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Newborns and other Neonates           | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                            | Determination | Reason for Denial       |
|--------------------|--------------------|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Hepatobiliary System                  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Male Reproductive System              | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract              | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast   | Denied        | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat                 | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Female Reproductive System            | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Musculoskeletal System                | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic  | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status     | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Mental Illness                        | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Circulatory System                    | Approved      | N/A                     |
| Hospital Admission | Hospital Admission | Digestive System                      | Denied        | Not Medically Necessary |



First Quarter 2016 Prior Authorization Statistics

| Specialty          | Procedure          | Indication                           | Determination | Reason for Denial          |
|--------------------|--------------------|--------------------------------------|---------------|----------------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Denied        | Failure to Prior Authorize |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Female Reproductive System           | Denied        | Not Medically Necessary    |
| Hospital Admission | Hospital Admission | Digestive System                     | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Digestive System                     | Denied        | Not Medically Necessary    |
| Hospital Admission | Hospital Admission | Female Reproductive System           | Denied        | Not Medically Necessary    |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Circulatory System                   | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved      | N/A                        |
| Hospital Admission | Hospital Admission | Musculoskeletal System               | Approved      | N/A                        |
| Internal Medicine  | Internal Medicine  | Factors Influencing Health Status    | Approved      | N/A                        |
| Internal Medicine  | Internal Medicine  | Musculoskeletal System               | Approved      | N/A                        |
| Internal Medicine  | Internal Medicine  | Factors Influencing Health Status    | Denied        | Not Medically Necessary    |
| Internal Medicine  | Internal Medicine  | Factors Influencing Health Status    | Approved      | N/A                        |
| Internal Medicine  | Internal Medicine  | Factors Influencing Health Status    | Approved      | N/A                        |
| Internal Medicine  | Internal Medicine  | Factors Influencing Health Status    | Approved      | N/A                        |
| Internal Medicine  | Internal Medicine  | Blood and Blood Forming Organs       | Approved      | N/A                        |
| Internal Medicine  | Internal Medicine  | Musculoskeletal System               | Approved      | N/A                        |

| Specialty         | Procedure         | Indication                           | Determination | Reason for Denial       |
|-------------------|-------------------|--------------------------------------|---------------|-------------------------|
| Internal Medicine | Internal Medicine | Digestive System                     | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Musculoskeletal System               | Denied        | Not Medically Necessary |
| Internal Medicine | Internal Medicine | Factors Influencing Health Status    | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Infectious and Parasitic Diseases    | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Musculoskeletal System               | Denied        | Not Medically Necessary |
| Internal Medicine | Internal Medicine | Factors Influencing Health Status    | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Myeloproliferative and Neoplasms     | Denied        | Failure to Notify       |
| Internal Medicine | Internal Medicine | Mental Illness                       | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Factors Influencing Health Status    | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Factors Influencing Health Status    | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Musculoskeletal System               | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Nervous System                       | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Digestive System                     | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Factors Influencing Health Status    | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Factors Influencing Health Status    | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Musculoskeletal System               | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Skin Subcutaneous Tissue and Breast  | Denied        | Failure to Notify       |
| Internal Medicine | Internal Medicine | Male Reproductive System             | Denied        | Not Medically Necessary |
| Internal Medicine | Internal Medicine | Endocrine, Nutritional and Metabolic | Denied        | Failure to Notify       |
| Internal Medicine | Internal Medicine | Musculoskeletal System               | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Factors Influencing Health Status    | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Mental Illness                       | Denied        | Not Medically Necessary |
| Internal Medicine | Internal Medicine | Factors Influencing Health Status    | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Factors Influencing Health Status    | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Factors Influencing Health Status    | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Digestive System                     | Approved      | N/A                     |
| Internal Medicine | Internal Medicine | Factors Influencing Health Status    | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty         | Procedure         | Indication                           | Determination | Reason for Denial          |
|-------------------|-------------------|--------------------------------------|---------------|----------------------------|
| Internal Medicine | Internal Medicine | Female Reproductive System           | Approved      | N/A                        |
| Internal Medicine | Internal Medicine | Circulatory System                   | Approved      | N/A                        |
| Internal Medicine | Internal Medicine | Digestive System                     | Approved      | N/A                        |
| Internal Medicine | Internal Medicine | Musculoskeletal System               | Approved      | N/A                        |
| Internal Medicine | Internal Medicine | Digestive System                     | Denied        | Failure to Prior Authorize |
| Internal Medicine | Internal Medicine | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                        |
| Internal Medicine | Internal Medicine | Digestive System                     | Approved      | N/A                        |
| Internal Medicine | Internal Medicine | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                        |
| Internal Medicine | Internal Medicine | Endocrine, Nutritional and Metabolic | Denied        | Failure to Notify          |
| Internal Medicine | Internal Medicine | Factors Influencing Health Status    | Denied        | Not Medically Necessary    |
| Lab               | Lab               | Factors Influencing Health Status    | Approved      | N/A                        |
| Lab               | Lab               | Skin Subcutaneous Tissue and Breast  | Denied        | Failure to Prior Authorize |
| Lab               | Lab               | Female Reproductive System           | Approved      | N/A                        |
| Lab               | Lab               | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                        |
| Lab               | Lab               | Skin Subcutaneous Tissue and Breast  | Denied        | Failure to Prior Authorize |
| Lab               | Lab               | Myeloproliferative and Neoplasms     | Approved      | N/A                        |
| Lab               | Lab               | Factors Influencing Health Status    | Approved      | N/A                        |
| Lab               | Lab               | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                        |
| Lab               | Lab               | Factors Influencing Health Status    | Approved      | N/A                        |
| Lab               | Lab               | Factors Influencing Health Status    | Approved      | N/A                        |
| Lab               | Lab               | Factors Influencing Health Status    | Approved      | N/A                        |
| Lab               | Lab               | Factors Influencing Health Status    | Denied        | Failure to Prior Authorize |
| Lab               | Lab               | Factors Influencing Health Status    | Approved      | N/A                        |
| Lab               | Lab               | Nervous System                       | Denied        | Failure to Notify          |
| Lab               | Lab               | Factors Influencing Health Status    | Approved      | N/A                        |
| Lab               | Lab               | Factors Influencing Health Status    | Approved      | N/A                        |
| Lab               | Lab               | Female Reproductive System           | Approved      | N/A                        |
| Lab               | Lab               | Female Reproductive System           | Approved      | N/A                        |
| Lab               | Lab               | Myeloproliferative and Neoplasms     | Approved      | N/A                        |
| Lab               | Lab               | Factors Influencing Health Status    | Denied        | Failure to Prior Authorize |



First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication                        | Determination | Reason for Denial |
|---------------|---------------|-----------------------------------|---------------|-------------------|
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Factors Influencing Health Status | Denied        | Failure to Notify |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |





First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication                     | Determination | Reason for Denial |
|---------------|---------------|--------------------------------|---------------|-------------------|
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication                        | Determination | Reason for Denial |
|---------------|---------------|-----------------------------------|---------------|-------------------|
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Factors Influencing Health Status | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Factors Influencing Health Status | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Factors Influencing Health Status | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |





First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication                        | Determination | Reason for Denial |
|---------------|---------------|-----------------------------------|---------------|-------------------|
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Factors Influencing Health Status | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |





### First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication                        | Determination | Reason for Denial |
|---------------|---------------|-----------------------------------|---------------|-------------------|
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Factors Influencing Health Status | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |







| Specialty     | Procedure  | Indication                        | Determination | Reason for Denial       |
|---------------|--|-----------------------------------|---------------|-------------------------|
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Factors Influencing Health Status | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Factors Influencing Health Status | Approved      | N/A                     |
| Mental Health | Mental Health  | Alcohol/Drug Use and Disorders    | Approved      | N/A                     |
| Mental Health | Psychological testing with interpretation and report by psychologist or physician per hour | Mental Illness                    | Denied        | Not Medically Necessary |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication     | Determination | Reason for Denial |
|---------------|---------------|----------------|---------------|-------------------|
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness | Approved      | N/A               |





| Specialty     | Procedure     | Indication                     | Determination | Reason for Denial |
|---------------|---------------|--------------------------------|---------------|-------------------|
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Circulatory System             | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication                        | Determination | Reason for Denial          |
|---------------|---------------|-----------------------------------|---------------|----------------------------|
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Denied        | Failure to Prior Authorize |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Factors Influencing Health Status | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A                        |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                        |



First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure  | Indication                        | Determination | Reason for Denial       |
|---------------|--|-----------------------------------|---------------|-------------------------|
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Alcohol/Drug Use and Disorders    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Factors Influencing Health Status | Denied        | Not Medically Necessary |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Psychological testing with interpretation and report by psychologist or physician per hour | Alcohol/Drug Use and Disorders    | Approved      | N/A                     |
| Mental Health | Mental Health  | Factors Influencing Health Status | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Factors Influencing Health Status | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health  | Mental Illness                    | Approved      | N/A                     |







**First Quarter 2016 Prior Authorization Statistics**

| Specialty     | Procedure     | Indication                        | Determination | Reason for Denial |
|---------------|---------------|-----------------------------------|---------------|-------------------|
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Factors Influencing Health Status | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Factors Influencing Health Status | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication                     | Determination | Reason for Denial |
|---------------|---------------|--------------------------------|---------------|-------------------|
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |





First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication                     | Determination | Reason for Denial |
|---------------|---------------|--------------------------------|---------------|-------------------|
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |





First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication                        | Determination | Reason for Denial       |
|---------------|---------------|-----------------------------------|---------------|-------------------------|
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Factors Influencing Health Status | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Factors Influencing Health Status | Approved      | N/A                     |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Factors Influencing Health Status | Approved      | N/A                     |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A                     |
| Mental Health | Mental Health | Factors Influencing Health Status | Denied        | Not Medically Necessary |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication                     | Determination | Reason for Denial |
|---------------|---------------|--------------------------------|---------------|-------------------|
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A               |





















First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication                     | Determination | Reason for Denial       |
|---------------|---------------|--------------------------------|---------------|-------------------------|
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Nervous System                 | Denied        | Not Medically Necessary |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                 | Approved      | N/A                     |

















First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication                        | Determination | Reason for Denial       |
|---------------|---------------|-----------------------------------|---------------|-------------------------|
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Denied        | Not Medically Necessary |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Denied        | Not Medically Necessary |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Factors Influencing Health Status | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                    | Approved      | N/A                     |

















First Quarter 2016 Prior Authorization Statistics

| Specialty     | Procedure     | Indication                           | Determination | Reason for Denial       |
|---------------|---------------|--------------------------------------|---------------|-------------------------|
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Mental Health | Mental Health | Mental Illness                       | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Mental Illness                       | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Factors Influencing Health Status    | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Mental Illness                       | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Mental Illness                       | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Nervous System                       | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Mental Illness                       | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Pregnancy, Childbirth and Puerperium | Denied        | Not Medically Necessary |
| Neonatal/Peds | Neonatal/Peds | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Factors Influencing Health Status    | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Mental Illness                       | Approved      | N/A                     |
| Neonatal/Peds | Neonatal/Peds | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty                 | Procedure                 | Indication                           | Determination | Reason for Denial   |
|---------------------------|---------------------------|--------------------------------------|---------------|---------------------|
| Neonatal/Peds             | Neonatal/Peds             | Blood and Blood Forming Organs       | Approved      | N/A                 |
| Neonatal/Peds             | Neonatal/Peds             | Nervous System                       | Denied        | Non Covered Benefit |
| Neonatal/Peds             | Neonatal/Peds             | Mental Illness                       | Approved      | N/A                 |
| Neonatal/Peds             | Neonatal/Peds             | Blood and Blood Forming Organs       | Approved      | N/A                 |
| Neonatal/Peds             | Neonatal/Peds             | Mental Illness                       | Approved      | N/A                 |
| Neonatal/Peds             | Neonatal/Peds             | Mental Illness                       | Approved      | N/A                 |
| Neonatal/Peds             | Neonatal/Peds             | Mental Illness                       | Approved      | N/A                 |
| Neonatal/Peds             | Neonatal/Peds             | Mental Illness                       | Approved      | N/A                 |
| Neonatal/Peds             | Neonatal/Peds             | Factors Influencing Health Status    | Approved      | N/A                 |
| Neonatal/Peds             | Neonatal/Peds             | Factors Influencing Health Status    | Approved      | N/A                 |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Factors Influencing Health Status    | Approved      | N/A                 |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Factors Influencing Health Status    | Approved      | N/A                 |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Circulatory System                   | Approved      | N/A                 |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Endocrine, Nutritional and Metabolic | Approved      | N/A                 |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Musculoskeletal System               | Approved      | N/A                 |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Eye                                  | Approved      | N/A                 |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Nervous System                       | Approved      | N/A                 |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Musculoskeletal System               | Approved      | N/A                 |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Endocrine, Nutritional and Metabolic | Approved      | N/A                 |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Endocrine, Nutritional and Metabolic | Approved      | N/A                 |



First Quarter 2016 Prior Authorization Statistics

| Specialty                 | Procedure                 | Indication                           | Determination | Reason for Denial       |
|---------------------------|---------------------------|--------------------------------------|---------------|-------------------------|
| Neurology & Neuro surgery | Neurology & Neuro surgery | Nervous System                       | Approved      | N/A                     |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Factors Influencing Health Status    | Approved      | N/A                     |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Nervous System                       | Approved      | N/A                     |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Nervous System                       | Approved      | N/A                     |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Endocrine, Nutritional and Metabolic | Approved      | N/A                     |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Musculoskeletal System               | Approved      | N/A                     |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Factors Influencing Health Status    | Denied        | Not Medically Necessary |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Circulatory System                   | Approved      | N/A                     |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Musculoskeletal System               | Approved      | N/A                     |
| OBGyn                     | OBGyn                     | Factors Influencing Health Status    | Approved      | N/A                     |
| OBGyn                     | OBGyn                     | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                     | OBGyn                     | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                     | OBGyn                     | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                     | OBGyn                     | Female Reproductive System           | Approved      | N/A                     |
| OBGyn                     | OBGyn                     | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                     | OBGyn                     | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                     | OBGyn                     | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                     | OBGyn                     | Newborns and other Neonates          | Approved      | N/A                     |
| OBGyn                     | OBGyn                     | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                     | OBGyn                     | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                     | OBGyn                     | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |







First Quarter 2016 Prior Authorization Statistics

| Specialty | Procedure | Indication                           | Determination | Reason for Denial |
|-----------|-----------|--------------------------------------|---------------|-------------------|
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Newborns and other Neonates          | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Newborns and other Neonates          | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |



### First Quarter 2016 Prior Authorization Statistics

| Specialty | Procedure | Indication                           | Determination | Reason for Denial |
|-----------|-----------|--------------------------------------|---------------|-------------------|
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty | Procedure | Indication                           | Determination | Reason for Denial |
|-----------|-----------|--------------------------------------|---------------|-------------------|
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Female Reproductive System           | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty | Procedure | Indication                           | Determination | Reason for Denial |
|-----------|-----------|--------------------------------------|---------------|-------------------|
| OBGyn     | OBGyn     | Endocrine, Nutritional and Metabolic | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Circulatory System                   | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Newborns and other Neonates          | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |

| Specialty | Procedure | Indication                           | Determination | Reason for Denial |
|-----------|-----------|--------------------------------------|---------------|-------------------|
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |



First Quarter 2016 Prior Authorization Statistics

| Specialty | Procedure | Indication                           | Determination | Reason for Denial |
|-----------|-----------|--------------------------------------|---------------|-------------------|
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Female Reproductive System           | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Kidney and Urinary Tract             | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Female Reproductive System           | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |

| Specialty | Procedure | Indication                           | Determination | Reason for Denial |
|-----------|-----------|--------------------------------------|---------------|-------------------|
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Factors Influencing Health Status    | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| OBGyn     | OBGyn     | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |





First Quarter 2016 Prior Authorization Statistics

| Specialty               | Procedure               | Indication                           | Determination | Reason for Denial       |
|-------------------------|-------------------------|--------------------------------------|---------------|-------------------------|
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Factors Influencing Health Status    | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| OBGyn                   | OBGyn                   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                     |
| Oncology                | Oncology                | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Oncology                | Oncology                | Blood and Blood Forming Organs       | Denied        | Not Medically Necessary |
| Oncology                | Oncology                | Digestive System                     | Approved      | N/A                     |
| Oncology                | Oncology                | Ear, Nose, and Throat                | Approved      | N/A                     |
| Oncology                | Oncology                | Male Reproductive System             | Approved      | N/A                     |
| Oncology                | Oncology                | Male Reproductive System             | Approved      | N/A                     |
| Oncology                | Oncology                | Nervous System                       | Approved      | N/A                     |
| Oncology                | Oncology                | Male Reproductive System             | Approved      | N/A                     |
| Oncology                | Oncology                | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Oncology                | Oncology                | Blood and Blood Forming Organs       | Approved      | N/A                     |
| Oncology                | Oncology                | Male Reproductive System             | Approved      | N/A                     |
| Oncology                | Oncology                | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                     |
| Oncology                | Oncology                | Respiratory System                   | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System               | Denied        | Not Medically Necessary |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System               | Approved      | N/A                     |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty               | Procedure               | Indication                        | Determination | Reason for Denial       |
|-------------------------|-------------------------|-----------------------------------|---------------|-------------------------|
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Nervous System                    | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Factors Influencing Health Status | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Nervous System                    | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Denied        | Failure to Notify       |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Factors Influencing Health Status | Denied        | Not Medically Necessary |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Denied        | Failure to Notify       |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Nervous System                    | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Denied        | Not Medically Necessary |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System            | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty               | Procedure               | Indication                            | Determination | Reason for Denial |
|-------------------------|-------------------------|---------------------------------------|---------------|-------------------|
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System                | Approved      | N/A               |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Circulatory System                    | Approved      | N/A               |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System                | Approved      | N/A               |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System                | Approved      | N/A               |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Nervous System                        | Approved      | N/A               |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System                | Approved      | N/A               |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System                | Approved      | N/A               |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System                | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Injuries, Poisonings and Drug Effects | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Mental Illness                        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Nervous System                        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Kidney and Urinary Tract              | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Musculoskeletal System                | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Musculoskeletal System                | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Musculoskeletal System                | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Nervous System                        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Nervous System                        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Nervous System                        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Musculoskeletal System                | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Nervous System                        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Factors Influencing Health Status     | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Alcohol/Drug Use and Disorders        | Approved      | N/A               |
| Physical Rehab          | Physical Rehab          | Factors Influencing Health Status     | Approved      | N/A               |

| Specialty      | Procedure      | Indication                            | Determination | Reason for Denial       |
|----------------|----------------|---------------------------------------|---------------|-------------------------|
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Musculoskeletal System                | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Circulatory System                    | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Factors Influencing Health Status     | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Nervous System                        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Nervous System                        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Injuries, Poisonings and Drug Effects | Denied        | Not Medically Necessary |
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Nervous System                        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Musculoskeletal System                | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Musculoskeletal System                | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Musculoskeletal System                | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Musculoskeletal System                | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Nervous System                        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Musculoskeletal System                | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Infectious and Parasitic Diseases     | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Factors Influencing Health Status     | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Nervous System                        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Musculoskeletal System                | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Factors Influencing Health Status     | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Nervous System                        | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Musculoskeletal System                | Approved      | N/A                     |
| Physical Rehab | Physical Rehab | Nervous System                        | Approved      | N/A                     |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty      | Procedure      | Indication                        | Determination | Reason for Denial |
|----------------|----------------|-----------------------------------|---------------|-------------------|
| Physical Rehab | Physical Rehab | Musculoskeletal System            | Approved      | N/A               |
| Physical Rehab | Physical Rehab | Nervous System                    | Approved      | N/A               |
| Physical Rehab | Physical Rehab | Nervous System                    | Approved      | N/A               |
| Physical Rehab | Physical Rehab | Circulatory System                | Approved      | N/A               |
| Physical Rehab | Physical Rehab | Factors Influencing Health Status | Approved      | N/A               |
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders    | Approved      | N/A               |
| Physical Rehab | Physical Rehab | Factors Influencing Health Status | Approved      | N/A               |
| Physical Rehab | Physical Rehab | Musculoskeletal System            | Approved      | N/A               |
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders    | Approved      | N/A               |
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders    | Denied        | Failure to Notify |
| PT/OT/Speech   | PT/OT/Speech   | Digestive System                  | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Nervous System                    | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Musculoskeletal System            | Approved      | N/A               |
| PT/OT/Speech   | PT/OT/Speech   | Nervous System                    | Approved      | N/A               |

| Specialty    | Procedure    | Indication             | Determination | Reason for Denial |
|--------------|--------------|------------------------|---------------|-------------------|
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Nervous System         | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Nervous System         | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Nervous System         | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Nervous System         | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Nervous System         | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |
| PT/OT/Speech | PT/OT/Speech | Musculoskeletal System | Approved      | N/A               |

| Specialty          | Procedure   | Indication                        | Determination | Reason for Denial       |
|--------------------|---|-----------------------------------|---------------|-------------------------|
| PT/OT/Speech       | PT/OT/Speech                                      | Musculoskeletal System            | Approved      | N/A                     |
| Pulmonary Medicine | Pulmonary Medicine                                | Factors Influencing Health Status | Approved      | N/A                     |
| Radiology          | LDCT LUNG CANCER SCREENING                        | Respiratory System                | Denied        | Not Medically Necessary |
| Radiology          | Low dose CT scan (ldct) for lung cancer screening | Factors Influencing Health Status | Approved      | N/A                     |
| Radiology          | Low dose CT scan (ldct) for lung cancer screening | Factors Influencing Health Status | Approved      | N/A                     |
| Radiology          | Low dose CT scan (ldct) for lung cancer screening | Factors Influencing Health Status | Denied        | Not Medically Necessary |
| Radiology          | Radiology   | Hepatobiliary System              | Approved      | N/A                     |
| Radiology          | Radiology   | Musculoskeletal System            | Approved      | N/A                     |
| Rheumatology       | Rheumatology                                      | Factors Influencing Health Status | Approved      | N/A                     |
| Rheumatology       | Rheumatology                                      | Factors Influencing Health Status | Approved      | N/A                     |
| Rheumatology       | Rheumatology                                      | Musculoskeletal System            | Approved      | N/A                     |
| Rheumatology       | Rheumatology                                      | Musculoskeletal System            | Approved      | N/A                     |
| Rheumatology       | Rheumatology                                      | Musculoskeletal System            | Approved      | N/A                     |
| Rheumatology       | Rheumatology                                      | Musculoskeletal System            | Denied        | Failure to Notify       |
| Rheumatology       | Rheumatology                                      | Musculoskeletal System            | Approved      | N/A                     |
| Surgery            | Surgery   | Musculoskeletal System            | Approved      | N/A                     |
| Surgery            | Surgery   | Musculoskeletal System            | Approved      | N/A                     |
| Surgery            | Surgery   | Musculoskeletal System            | Denied        | Not Medically Necessary |
| Surgery            | Surgery   | Musculoskeletal System            | Approved      | N/A                     |
| Surgery            | Surgery   | Factors Influencing Health Status | Approved      | N/A                     |
| Surgery            | Surgery   | Mental Illness                    | Approved      | N/A                     |
| Surgery            | Surgery   | Mental Illness                    | Approved      | N/A                     |
| Surgery            | Surgery   | Factors Influencing Health Status | Approved      | N/A                     |
| Surgery            | Surgery   | Circulatory System                | Approved      | N/A                     |
| Surgery            | Surgery   | Factors Influencing Health Status | Approved      | N/A                     |
| Surgery            | Surgery   | Mental Illness                    | Approved      | N/A                     |
| Surgery            | Surgery   | Mental Illness                    | Approved      | N/A                     |



First Quarter 2016 Prior Authorization Statistics

| Specialty | Procedure   | Indication                          | Determination | Reason for Denial       |
|-----------|---|-------------------------------------|---------------|-------------------------|
| Surgery   | Surgery   | Mental Illness                      | Approved      | N/A                     |
| Surgery   | Surgery   | Musculoskeletal System              | Approved      | N/A                     |
| Surgery   | Surgery   | Factors Influencing Health Status   | Approved      | N/A                     |
| Surgery   | Surgery   | Alcohol/Drug Use and Disorders      | Approved      | N/A                     |
| Surgery   | Surgery   | Alcohol/Drug Use and Disorders      | Approved      | N/A                     |
| Surgery   | Surgery   | Digestive System                    | Denied        | Failure to Notify       |
| Surgery   | Surgery   | Musculoskeletal System              | Denied        | Not Medically Necessary |
| Surgery   | Surgery   | Skin Subcutaneous Tissue and Breast | Approved      | N/A                     |
| Surgery   | Surgery   | Factors Influencing Health Status   | Approved      | N/A                     |
| Surgery   | Surgery   | Skin Subcutaneous Tissue and Breast | Approved      | N/A                     |
| Surgery   | Surgery   | Myeloproliferative and Neoplasms    | Approved      | N/A                     |
| Surgery   | Surgery   | Mental Illness                      | Denied        | Non Covered Benefit     |
| Surgery   | Surgery   | Mental Illness                      | Approved      | N/A                     |
| Surgery   | Surgery   | Alcohol/Drug Use and Disorders      | Approved      | N/A                     |
| Surgery   | Surgery   | Mental Illness                      | Approved      | N/A                     |
| Surgery   | Surgery   | Mental Illness                      | Approved      | N/A                     |
| Surgery   | Surgery   | Alcohol/Drug Use and Disorders      | Approved      | N/A                     |
| Surgery   | Surgery   | Alcohol/Drug Use and Disorders      | Approved      | N/A                     |
| Surgery   | Surgery   | Alcohol/Drug Use and Disorders      | Approved      | N/A                     |
| Surgery   | Surgery   | Skin Subcutaneous Tissue and Breast | Approved      | N/A                     |
| Surgery   | Surgery   | Musculoskeletal System              | Approved      | N/A                     |
| Surgery   | Surgery   | Musculoskeletal System              | Approved      | N/A                     |
| Surgery   | Surgery   | Musculoskeletal System              | Approved      | N/A                     |
| Surgery   | Surgery   | Digestive System                    | Approved      | N/A                     |
| Surgery   | Surgery   | Skin Subcutaneous Tissue and Breast | Denied        | Failure to Notify       |
| Surgery   | Surgery   | Musculoskeletal System              | Approved      | N/A                     |
| Surgery   | Surgery   | Female Reproductive System          | Denied        | Not Medically Necessary |
| Surgery   | Low dose CT scan (ldct) for lung cancer screening | Factors Influencing Health Status   | Approved      | N/A                     |
| Surgery   | Surgery   | Mental Illness                      | Approved      | N/A                     |





First Quarter 2016 Prior Authorization Statistics

| Specialty | Procedure   | Indication                           | Determination | Reason for Denial   |
|-----------|---|--------------------------------------|---------------|---------------------|
| Surgery   | Surgery   | Kidney and Urinary Tract             | Approved      | N/A                 |
| Surgery   | Surgery   | Musculoskeletal System               | Approved      | N/A                 |
| Surgery   | Surgery   | Digestive System                     | Approved      | N/A                 |
| Surgery   | Surgery   | Mental Illness                       | Approved      | N/A                 |
| Surgery   | Surgery   | Mental Illness                       | Approved      | N/A                 |
| Surgery   | Surgery   | Mental Illness                       | Approved      | N/A                 |
| Surgery   | Surgery   | Musculoskeletal System               | Approved      | N/A                 |
| Surgery   | Surgery   | Musculoskeletal System               | Approved      | N/A                 |
| Surgery   | Surgery   | Mental Illness                       | Approved      | N/A                 |
| Surgery   | Surgery   | Alcohol/Drug Use and Disorders       | Approved      | N/A                 |
| Surgery   | Surgery   | Musculoskeletal System               | Approved      | N/A                 |
| Surgery   | Surgery   | Mental Illness                       | Approved      | N/A                 |
| Surgery   | Surgery   | Musculoskeletal System               | Approved      | N/A                 |
| Surgery   | Surgery   | Nervous System                       | Denied        | Failure to Notify   |
| Surgery   | Partial removal of bone with release of spinal cord or spinal nerves of 1 interspace in lower spine | Musculoskeletal System               | Approved      | N/A                 |
| Surgery   | Surgery   | Kidney and Urinary Tract             | Denied        | Non Covered Benefit |
| Surgery   | Surgery   | Musculoskeletal System               | Approved      | N/A                 |
| Surgery   | Surgery   | Factors Influencing Health Status    | Approved      | N/A                 |
| Surgery   | Surgery   | Nervous System                       | Approved      | N/A                 |
| Surgery   | Surgery   | Mental Illness                       | Approved      | N/A                 |
| Surgery   | Surgery   | Factors Influencing Health Status    | Denied        | Failure to Notify   |
| Surgery   | Surgery   | Mental Illness                       | Approved      | N/A                 |
| Surgery   | Surgery   | Alcohol/Drug Use and Disorders       | Approved      | N/A                 |
| Surgery   | Surgery   | Alcohol/Drug Use and Disorders       | Denied        | Non Covered Benefit |
| Surgery   | Surgery   | Skin Subcutaneous Tissue and Breast  | Approved      | N/A                 |
| Surgery   | Surgery   | Pregnancy, Childbirth and Puerperium | Approved      | N/A                 |
| Surgery   | Surgery   | Alcohol/Drug Use and Disorders       | Approved      | N/A                 |
| Surgery   | Surgery   | Digestive System                     | Approved      | N/A                 |



**First Quarter 2016 Prior Authorization Statistics**

| Specialty | Procedure | Indication                           | Determination | Reason for Denial |
|-----------|-----------|--------------------------------------|---------------|-------------------|
| Surgery   | Surgery   | Mental Illness                       | Approved      | N/A               |
| Surgery   | Surgery   | Respiratory System                   | Approved      | N/A               |
| Surgery   | Surgery   | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Surgery   | Surgery   | Factors Influencing Health Status    | Approved      | N/A               |
| Surgery   | Surgery   | Circulatory System                   | Approved      | N/A               |
| Surgery   | Surgery   | Factors Influencing Health Status    | Approved      | N/A               |
| Surgery   | Surgery   | Ear, Nose, and Throat                | Approved      | N/A               |
| Surgery   | Surgery   | Mental Illness                       | Approved      | N/A               |
| Surgery   | Surgery   | Nervous System                       | Approved      | N/A               |
| Surgery   | Surgery   | Skin Subcutaneous Tissue and Breast  | Approved      | N/A               |
| Surgery   | Surgery   | Pregnancy, Childbirth and Puerperium | Approved      | N/A               |
| Urology   | Urology   | Male Reproductive System             | Approved      | N/A               |
| Urology   | Urology   | Female Reproductive System           | Approved      | N/A               |
| Urology   | Urology   | Male Reproductive System             | Approved      | N/A               |
| Urology   | Urology   | Kidney and Urinary Tract             | Approved      | N/A               |