



Vision care plan administered by  SuperiorVision™

FAQs for your vision care benefits

How do I know which providers are in-network and what services they provide?

The provider locator, found on superiorvision.com, lists all of the providers within the network and states the services that each offers. You can also do an advanced search to find a LASIK provider.

What if my provider isn't in your network?

You may fill out a Provider Nomination form, found within the member portal on our website. Email, fax, or mail this form to Superior Vision, and we will make every effort to contract with that provider. If you choose to visit an out-of-network provider, you will need to pay up front and submit a claim. Your benefits may also cover fewer services or costs if you choose to use an out-of-network provider.

Are discounts available?

You are eligible for discounts off the retail charges for a variety of lens upgrades and add-ons, overages on frame allowances, and/or additional frame and lens purchases. Services must be obtained from a provider indicated in our directory as "accepts discounts" as there are some providers who do not.

May I go to one provider for the eye exam and another provider for the materials?

Yes! With Superior Vision, you have your choice as to how and where you access your vision care services.

How can I use my cosmetic (elective) contact lens allowance?

For vision correction, you may choose to wear contacts instead of glasses. The specified allowance (depending on your plan) may be applied toward the purchase of

any type of elective contact lenses. You may also utilize our in-network online discounted contacts partner at contactsdirect.com/superiorvision.

Can I get both contact lenses and glasses with the Superior Vision plan?

Your Outline of Benefits tells you the frequency with which you may receive benefits. You may choose to get contact lenses instead of the eyeglass frames and lenses benefit, but you cannot get both covered within a benefit year. After utilizing your benefits in full for materials, we offer great discounts on the unlimited purchase of additional frames, lenses, and contacts.

Do you cover LASIK surgery?

While LASIK is not a covered benefit, Superior Vision has a large network of refractive surgeons nationwide who specialize in laser vision correction. These providers offer members a 20% discount off their surgical fees for these procedures. We have also contracted with three well-known LASIK provider networks for discounts ranging from 5-50%.

What is Superior Vision's SmartAlert program?

Superior Vision's SmartAlert program facilitates communication between you, your eye care provider, and your medical plan providers about lifestyle or health issues that may impact your eyes and vision. While participation is completely voluntary by both members and providers, participation may help you keep on top of current health issues or aid in the early recognition and diagnosis of a new health condition. The SmartAlert program includes the My Vision Lifestyle Update and Provider Communication forms.

Policy underwritten through National Guardian Life Insurance Company. Policy Form Series NVIGRP 5/07. National Guardian Life Insurance Company is not affiliated with The Guardian Life Insurance Company of New York aka The Guardian or Guardian Life.

Have any questions?

Call **(800) 507-3800** or visit superiorvision.com.