

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|----------------------|----------------------|--------------------------------------|---------------|-------------------------|
| Cardiac Surgery | Cardiac Surgery | Circulatory System | Approved | N/A |
| Cardiology Medical | Cardiology Medical | Circulatory System | Approved | N/A |
| Cardiology Medical | Cardiology Medical | Circulatory System | Approved | N/A |
| Cardiology Medical | Cardiology Medical | Circulatory System | Approved | N/A |
| Diagnostic Radiology | Diagnostic Radiology | Circulatory System | Approved | N/A |
| Diagnostic Radiology | Diagnostic Radiology | Circulatory System | Approved | N/A |
| Diagnostic Radiology | Diagnostic Radiology | Nervous System | Approved | N/A |
| Diagnostic Radiology | Diagnostic Radiology | Circulatory System | Approved | N/A |
| Diagnostic Radiology | Diagnostic Radiology | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Ear Nose & Throat | Ear Nose & Throat | Eye | Approved | N/A |
| Ear Nose & Throat | Ear Nose & Throat | Factors Influencing Health Status | Approved | N/A |
| Ear Nose & Throat | Ear Nose & Throat | Factors Influencing Health Status | Denied | Not Medically Necessary |
| Emergency | Emergency | Digestive System | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Male Reproductive System | Denied | Not Medically Necessary |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Digestive System | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |
| Family Practice | Family Practice | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Family Practice | Family Practice | Factors Influencing Health Status | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------------|
| Family Practice | Family Practice | Endocrine, Nutritional and Metabolic | Denied | Non Covered Benefit |
| Hematology/Oncology | Hematology/Oncology | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hematology/Oncology | Hematology/Oncology | Kidney and Urinary Tract | Denied | Not Medically Necessary |
| Hematology/Oncology | Hematology/Oncology | Digestive System | Approved | N/A |
| Hematology/Oncology | Hematology/Oncology | Factors Influencing Health Status | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Denied | Non Covered Benefit |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status | Denied | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Mental Illness | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Digestive System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Mental Illness | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Hepatobiliary System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Mental Illness | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------------------|--------------------------------|---------------------------------------|---------------|-------------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Injuries, Poisonings and Drug Effects | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System | Denied | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Denied | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Mental Illness | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Circulatory System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Nervous System | Denied | Not Medically Necessary |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Factors Influencing Health Status | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Myeloproliferative and Neoplasms | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Digestive System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------------------|--------------------------------|--------------------------------------|---------------|---------------------|
| Home Equipment & Home Services | Home Equipment & Home Services | Musculoskeletal System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Respiratory System | Approved | N/A |
| Home Equipment & Home Services | Home Equipment & Home Services | Endocrine, Nutritional and Metabolic | Denied | Non Covered Benefit |
| Hospice | Hospice | Ear, Nose, and Throat | Approved | N/A |
| Hospice | Hospice | Respiratory System | Approved | N/A |
| Hospice | Hospice | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Advanced Imaging | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Hepatobiliary System | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|---------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Hepatobiliary System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Hepatobiliary System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat | Approved | N/A |
| Hospital Admission | Hospital Admission | Eye | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Mental Illness | Approved | N/A |
| Hospital Admission | Hospital Admission | Mental Illness | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Female Reproductive System | Denied | Not Medically Necessary |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Mental Illness | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Mental Illness | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases | Approved | N/A |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Mental Illness | Approved | N/A |
| Hospital Admission | Hospital Admission | Female Reproductive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases | Approved | N/A |
| Hospital Admission | Hospital Admission | Mental Illness | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Female Reproductive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|---------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Female Reproductive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Newborns and other Neonates | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Injuries, Poisonings and Drug Effects | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Infectious and Parasitic Diseases | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Denied | Not Medically Necessary |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|-------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Mental Illness | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Female Reproductive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat | Denied | Non Covered Benefit |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Mental Illness | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Mental Illness | Approved | N/A |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms | Approved | N/A |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Newborns and other Neonates | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Newborns and other Neonates | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Newborns and other Neonates | Approved | N/A |
| Hospital Admission | Hospital Admission | Newborns and other Neonates | Approved | N/A |
| Hospital Admission | Hospital Admission | Newborns and other Neonates | Approved | N/A |
| Hospital Admission | Hospital Admission | Newborns and other Neonates | Approved | N/A |
| Hospital Admission | Hospital Admission | Newborns and other Neonates | Approved | N/A |
| Hospital Admission | Hospital Admission | Newborns and other Neonates | Approved | N/A |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Hepatobiliary System | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Female Reproductive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Female Reproductive System | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Male Reproductive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Eye | Approved | N/A |
| Hospital Admission | Hospital Admission | Female Reproductive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Denied | Not Medically Necessary |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------|
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Hepatobiliary System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Female Reproductive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Hepatobiliary System | Approved | N/A |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Newborns and other Neonates | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Mental Illness | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|---------------------|
| Hospital Admission | Hospital Admission | Musculoskeletal System | Denied | Non Covered Benefit |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Mental Illness | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Mental Illness | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Male Reproductive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Respiratory System | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Mental Illness | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Myeloproliferative and Neoplasms | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Ear, Nose, and Throat | Approved | N/A |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Denied | Not Medically Necessary |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Endocrine, Nutritional and Metabolic | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|--------------------|--------------------|--------------------------------------|---------------|-------------------------|
| Hospital Admission | Hospital Admission | Circulatory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Hospital Admission | Hospital Admission | Kidney and Urinary Tract | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Blood and Blood Forming Organs | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Nervous System | Approved | N/A |
| Hospital Admission | Hospital Admission | Alcohol/Drug Use and Disorders | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Digestive System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Mental Illness | Approved | N/A |
| Hospital Admission | Hospital Admission | Respiratory System | Approved | N/A |
| Hospital Admission | Hospital Admission | Musculoskeletal System | Approved | N/A |
| Hospital Admission | Hospital Admission | Factors Influencing Health Status | Approved | N/A |
| Hospital Admission | Hospital Admission | Female Reproductive System | Approved | N/A |
| Internal Medicine | Internal Medicine | Alcohol/Drug Use and Disorders | Approved | N/A |
| Internal Medicine | Internal Medicine | Alcohol/Drug Use and Disorders | Approved | N/A |
| Internal Medicine | Internal Medicine | Alcohol/Drug Use and Disorders | Approved | N/A |
| Internal Medicine | Internal Medicine | Alcohol/Drug Use and Disorders | Approved | N/A |
| Internal Medicine | Internal Medicine | Alcohol/Drug Use and Disorders | Approved | N/A |
| Internal Medicine | Internal Medicine | Nervous System | Approved | N/A |
| Internal Medicine | Internal Medicine | Alcohol/Drug Use and Disorders | Approved | N/A |
| Internal Medicine | Internal Medicine | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Internal Medicine | Internal Medicine | Alcohol/Drug Use and Disorders | Denied | Not Medically Necessary |
| Internal Medicine | Internal Medicine | Alcohol/Drug Use and Disorders | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|-------------------|-------------------|--------------------------------------|---------------|----------------------------|
| Internal Medicine | Internal Medicine | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Internal Medicine | Internal Medicine | Alcohol/Drug Use and Disorders | Approved | N/A |
| Internal Medicine | Internal Medicine | Digestive System | Approved | N/A |
| Internal Medicine | Internal Medicine | Musculoskeletal System | Approved | N/A |
| Internal Medicine | Internal Medicine | Alcohol/Drug Use and Disorders | Denied | Not Medically Necessary |
| Internal Medicine | Internal Medicine | Alcohol/Drug Use and Disorders | Denied | Not Medically Necessary |
| Internal Medicine | Internal Medicine | Alcohol/Drug Use and Disorders | Denied | Not Medically Necessary |
| Internal Medicine | Internal Medicine | Alcohol/Drug Use and Disorders | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Denied | Not Medically Necessary |
| Lab | Lab | Nervous System | Denied | Failure to Notify |
| Lab | Lab | Factors Influencing Health Status | Denied | Failure to Prior Authorize |
| Lab | Lab | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Denied | Non Covered Benefit |
| Lab | Lab | Digestive System | Approved | N/A |
| Lab | Lab | Female Reproductive System | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Skin Subcutaneous Tissue and Breast | Denied | Not Medically Necessary |
| Lab | Lab | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Lab | Lab | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Lab | Lab | Blood and Blood Forming Organs | Approved | N/A |
| Lab | Lab | Skin Subcutaneous Tissue and Breast | Denied | Not Medically Necessary |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Nervous System | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Denied | Not Medically Necessary |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|---------------------------|--|-----------------------------------|---------------|-------------------|
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Female Reproductive System | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Male Reproductive System | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Lab | Lab | Factors Influencing Health Status | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Mental Health | PSYCHOLOGICAL TST EVAL SVC PHYS/QHP FIRST HOUR | Mental Illness | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Mental Health | Mental Health | Alcohol/Drug Use and Disorders | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Mental Health | Mental Health | Mental Illness | Denied | Failure to Notify |
| Mental Health | Mental Health | Mental Illness | Approved | N/A |
| Neonatal/Peds | Neonatal/Peds | Factors Influencing Health Status | Approved | N/A |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Nervous System | Approved | N/A |
| Neurology & Neuro surgery | Neurology & Neuro surgery | Nervous System | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|---------------------------|--|---------------------------------------|---------------|-------------------------|
| Neurology & Neuro surgery | Neurology & Neuro surgery | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Neurology & Neuro surgery | NEUROPSYCHOLOGICAL TST EVAL PHYS/ QHP 1ST HOUR | Mental Illness | Denied | Not Medically Necessary |
| OBGyn | OBGyn | Pregnancy, Childbirth and Puerperium | Approved | N/A |
| Oncology | Oncology | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System | Denied | Not Medically Necessary |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Musculoskeletal System | Approved | N/A |
| Ortho and Ortho Surgery | Ortho and Ortho Surgery | Factors Influencing Health Status | Approved | N/A |
| Physical Rehab | Physical Rehab | Nervous System | Approved | N/A |
| Physical Rehab | Physical Rehab | Musculoskeletal System | Approved | N/A |
| Physical Rehab | Physical Rehab | Nervous System | Approved | N/A |
| Physical Rehab | Physical Rehab | Musculoskeletal System | Approved | N/A |
| Physical Rehab | Physical Rehab | Nervous System | Approved | N/A |
| Physical Rehab | Physical Rehab | Injuries, Poisonings and Drug Effects | Approved | N/A |
| Physical Rehab | Physical Rehab | Musculoskeletal System | Denied | Benefits Exhausted |
| Physical Rehab | Physical Rehab | Musculoskeletal System | Approved | N/A |
| Physical Rehab | Physical Rehab | Musculoskeletal System | Approved | N/A |
| Physical Rehab | Physical Rehab | Nervous System | Approved | N/A |
| Physical Rehab | Physical Rehab | Circulatory System | Approved | N/A |
| Physical Rehab | Physical Rehab | Nervous System | Approved | N/A |
| Physical Rehab | Physical Rehab | Alcohol/Drug Use and Disorders | Approved | N/A |
| Pulmonary Medicine | Pulmonary Medicine | Alcohol/Drug Use and Disorders | Approved | N/A |
| Pulmonary Medicine | Pulmonary Medicine | Alcohol/Drug Use and Disorders | Approved | N/A |
| Radiology | Radiology | Endocrine, Nutritional and Metabolic | Approved | N/A |
| Substance Abuse | Substance Abuse | Alcohol/Drug Use and Disorders | Approved | N/A |
| Surgery | Surgery | Skin Subcutaneous Tissue and Breast | Approved | N/A |
| Surgery | Surgery | Ear, Nose, and Throat | Denied | Not Medically Necessary |
| Surgery | Surgery | Musculoskeletal System | Denied | Non Covered Benefit |
| Surgery | Surgery | Factors Influencing Health Status | Approved | N/A |
| Surgery | Surgery | Circulatory System | Approved | N/A |
| Surgery | Surgery | Digestive System | Approved | N/A |
| Surgery | Surgery | Skin Subcutaneous Tissue and Breast | Approved | N/A |

Third Quarter 2021 Prior Authorization Statistics



| Specialty | Procedure | Indication | Determination | Reason for Denial |
|-----------|-----------|-----------------------------------|---------------|-------------------------|
| Surgery | Surgery | Musculoskeletal System | Approved | N/A |
| Surgery | Surgery | Mental Illness | Approved | N/A |
| Surgery | Surgery | Eye | Approved | N/A |
| Surgery | Surgery | Female Reproductive System | Approved | N/A |
| Surgery | Surgery | Digestive System | Approved | N/A |
| Surgery | Surgery | Eye | Approved | N/A |
| Surgery | Surgery | Alcohol/Drug Use and Disorders | Approved | N/A |
| Surgery | Surgery | Factors Influencing Health Status | Denied | Not Medically Necessary |
| Surgery | Surgery | Musculoskeletal System | Approved | N/A |
| Surgery | Surgery | Musculoskeletal System | Approved | N/A |
| Surgery | Surgery | Musculoskeletal System | Approved | N/A |
| Surgery | Surgery | Circulatory System | Approved | N/A |