

Fill out this form only if your healthcare provider is not submitting the claim for you. See instructions for completing the form on the back.

Section I: Insured Information			
Insured's Name (Last, First, Middle Initial)		Date of Birth (MM/DD/YYYY)	
Member's Mailing Address • Is this a new address? <input type="checkbox"/> YES <input type="checkbox"/> NO		City	State ZIP
Member's QualChoice ID Number (on front of your ID card)		Daytime Telephone No.	

Section II: Patient Information <i>Complete this section ONLY if patient is not the Insured.</i>			
Patient's Name (Last, First, Middle Initial)	Relationship to Insured <input type="checkbox"/> Spouse <input type="checkbox"/> Dependent <input type="checkbox"/> Other	Date of Birth	Gender <input type="checkbox"/> Male <input type="checkbox"/> Female
Patient's Address (if different than employee address)	City	State	ZIP

### Section III: Payment Instructions

*By signing below, I affirm in writing that I have not assigned QualChoice benefits to my healthcare provider. I also certify the above is complete and accurate and authorize payment to be made directly to the healthcare provider(s) indicated on the enclosed bill(s).*

Insured's Signature (Required)	Date (MM/DD/YYYY)
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### Important Information

1. The information provided on this form may be disclosed to other persons or entities, including plan sponsors, for the purpose of processing this claim and performing health plan administration.
2. Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit is guilty of a crime and may be subject to fines and confinement in prison.

## INSTRUCTIONS

### 1. This form should be completed for dental claims only.

Please include an itemized bill from your dental provider. Itemized bills must contain the following information:

- Date of service
- Subscriber name and QualChoice ID number
- Member name and date of birth
- Procedure code
- Description
- Provider name, address, and phone number
- Provider ID
- Provider Taxpayer ID Number (TIN) or SSN
- Provider license number
- Amount charged for each service

### 2. An itemized bill must be submitted for your claim to be processed.

The following items are not acceptable documentation: cash register receipts, canceled checks, money order receipts, handwritten claims, or personal lists. The member must provide original documents.

### 3. The Dental Claim Form cannot be processed without the insured's ID number.

*To process your claim we need the insured's QualChoice ID card. This number is located on the front of the insured's ID card.*

### 4. A separate Dental Claim Form must be submitted for each eligible member.

NOTE: Only one claim form per member is needed regardless of the number of receipts.

### 5. Your claim may be rejected for the following reasons:

- If any information is missing, altered, or unclear.
- If claim form from the healthcare provider is handwritten.
- If claim form is not accompanied by an original itemized bill.
- If claim is submitted past the required time frame.
- If member has assigned QualChoice benefits to the healthcare provider.

### 6. You are encouraged to submit claim(s) within 60 days of the date of service.

Claims must be received by QualChoice within one year of the date of service to be eligible for payment.

### 7. Be sure to retain a copy of your bills for your record.

What to submit: 1. Dental Claim Form (completed and signed by insured)  
2. Original itemized bill

### 8. Mailing Instructions

Please mail or fax completed form to:

**QualChoice**  
**ATTN: Claims Processing**  
 P.O. Box 25610  
 Little Rock, AR 72221

**Fax: 833.681.2495**

#### NOTE:

Your plan documents describe covered services under your health plan. Submission of this form does not guarantee reimbursement. For questions, call Customer Service at 501.228.7111 or 800.235.7111, Monday through Friday, 8 a.m. to 5 p.m. CT.