



*Each step in the organ transplant process is crucial, and calls for special attention and team care. Our QCARE nurse care managers coordinate all services before, during and after the transplant.*



## **The Quality Choice for Transplant Care Management**

### **Care, Education and Support**

Our care managers play an important part in helping our members through the organ transplant process. Their care includes:

- Coaching the member and their family through a complex procedure
- Setting goals for the member at each step of the process
- Easing fears during the pre-transplant waiting period
- Sharing helpful resources, tips and support after the transplant
- Working with the medical team to make sure the member follows their treatment plan

### **Nationally Known Transplant Centers**

We want to make sure that our members get the best care. So we cover only transplants done at nationally recognized transplant centers. These centers are chosen based on the number of transplants done and the number of successful outcomes.

QCARE, our personal health and wellness management program, offers support and learning tools for QualChoice members. This keeps our healthiest members healthy and gives those with chronic illness the special attention they need. QCARE is led by a team of health experts including a staff of registered nurses (RNs) and a Medical Director. To learn more and to view a list of QCARE programs, visit [QualChoice.com](http://QualChoice.com); select Already a Member?, then QCARE Program. \*NOTE: Programs vary by group and benefit plan. Check with your benefits administrator.

QualChoice is the registered name used for products and services provided by one or more of the QualChoice group of subsidiary companies. The QualChoice companies that offer, underwrite or administer benefits coverage include QCA Health Plan, Inc., and/or QualChoice Life and Health Insurance Company, Inc.

### **Benefits**

Cost sharing amounts and other limits may be found in the member's Benefit Summary. Pre-authorization (pre-approval) is required for all organ transplants.



### **Is This Program for You?**

If you can answer "yes" to any of these questions, please call us about being accepted to the program:

- Has your doctor mentioned transplant as a treatment option for you?
- Are you being considered for a transplant?
- Are you waiting for a compatible lung, liver, kidney, heart, pancreas or bone marrow?

**To learn more about our QCARE programs, call 501.228.7111 or 800.235.7111 or visit [QualChoice.com](http://QualChoice.com).**

